

Compliment / Suggestion Complaint / Grievance

(Multi-Purpose Form)



Consumer Advisory Council (CAC)

**YOU DO NOT HAVE TO
INCLUDE YOUR NAME...**

However, if you would like someone to help you resolve a problem or you want someone to contact you regarding your suggestion, please include your name and address.

Include a phone number where you can be reached if that is better for you.

If you need immediate help, or just want to talk to someone about a problem, contact one of the advocates listed inside this brochure.

**San Joaquin County
Mental Health Services**



The Council consists of consumers, families, mental health staff, and one or more representatives from the Mental Health Board. The Council is responsible for collecting and responding to comments, complaints and suggestions placed in suggestion boxes.



Hand Book \SUGGEST1a.PUB
8/2/02

Fold

Return Address:

**Consumer Advisory Council (CAC)
c/o San Joaquin County Mental Health Services
1212 North California Street
Stockton, CA 95202**

Postage
Stamp

Please mark the appropriate box:

Compliment

Suggestion/Concern

Complaint

Grievance

CAC use only:

Log entry #: _____

Date: _____

Please write your statement:

If you would like a reply, please leave a number or address where you may be contacted.

Name: _____

Phone: _____

Address (optional): _____

Message Phone? Yes No

(City) (State) (ZIP Code)

(Consumer Advisory Council Use)

If immediate help is needed, please call one of the people listed below.

Peer Advocate
(Adults /Older Adults)
(209) 468-8877

Parent Advocates:
(Child/Youth)
(209) 468-2241

Consumer Outreach Coordinator
(Consumers in adult care homes)
(209) 468-8877
Inpatient/Consumer Outreach Advocate
(209) 468-8662

Consumer Advisory Council (CAC)
(209) 468-3755

Spanish Language
Jennie Montoya
(209) 468-3755

Transcultural Clinic
(Cambodian, Hmong, Khmu, Laotian, and
Vietnamese languages)
(209) 953-8843

Patient's Rights Advocate
(All ages)
Rex Buethe
(209) 468-8676

* To mail your suggestion, complaint or other comments to the CAC, fold this form so our return address is visible. For reasons of confidentiality, close and fasten with a small piece of clear tape. Add a postage stamp.