



# Transforming Mental Health Services

## San Joaquin County Behavioral Health Services

### WET Progress Report

#### Activities to Date:

- MHSa Implementation Group Meeting—*May 7—+ /- 45 participants*
- Community Kick-Off Meeting—*May 19—102 participants*
- 12 Stakeholder Interviews—*May, June & July—12 participants*
- 2 CBO/Contractor Focus Groups/Trainings—*June 10 & 16—23 participants*
- 2 BHS Manager Focus Groups, *June 19 & 26—39 participants*
- 2 Consumer and Family Member Focus Groups, *July 1—15 participants*
- Quantitative Needs Assessment
- Total consumer & family member participants to date: 69

#### Preliminary Needs Assessment Findings:

- Shortage of Psychiatrists, particularly Child Psychiatrists; Psych Techs; Nurses; Clinicians, particularly Licensed Clinicians; and Accountants.
- Shortage of many ethnic and linguistic direct service providers, particularly Latinos, African Americans, Native Americans, Southeast Asian & Chinese. All workforce needs ongoing, consistent cultural competency training.
- State pays higher wages, opening up new facilities in County. Education for some positions not offered locally.
- Clients & family members report varying experiences participating in workforce. Many want additional hours, educational opportunities, support, accountability, & recognition.
- Shortage of workers trained in dual diagnosis.
- Wellness, recovery & resiliency; cultural competency; and client & family-driven mental health are not universally embraced by all workforce. Civil service rules can limit progress.
- Managers need additional management and supervisory training.
- Community partners need Mental Health 101, particularly law enforcement, probation, schools.
- CBOs and BHS providers outside 1212 feel disconnected. Need consistent trainings on evidence based practices and therapeutic models.

**Next Steps:**

- 2 Employee/Volunteer Focus Groups (off-site location, unscheduled)
- 2 Stakeholder Interviews (unscheduled)
- 2 Educator Roundtables (unscheduled)
- Best Practice Research
- August Needs, Strategies & Priority Community Meetings (Stockton, Lodi & Tracy; date TBA)
- Draft Plan, 30-Day Review, Public Hearing, Revisions, Submission to State